

*Charles L. Mahan*  
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*October 7, 2010*

Randall's Refrigeration  
C/O Fred Saunders  
14310 Mary Jane Rd  
Tomball, Texas 77377

Dear Fred,

Your service men have finished cleaning our AC duct works and installing a new return air duct filter. Wow! What a difference that has made with the clean, fresh air in our house. The brush and vacuum system they used is really quick, easy and efficient. The crew that did the work was very courteous and professional. Augustine really knew what he was doing, worked very carefully and with no mess. My wife was particularly happy with the way they cleaned up all the AC vents and were very careful with not leaving any dirt on the floors. As for me I am glad you pointed out the savings associated with using the new and better air filters and the fact that your company sends us a notice reminder that it is time to replace the filter. That's a great service and a big cost savings each year! Thanks

Sincerely yours,

Charles & Jo Ann Mahan

